

Albion Water Limited

Water supply arrangements

Company assets		Water supplied	
Number of treatment works	0	Water supplied (MI/day)	253,000
Number of service reservoirs	0	Percentage from surface sources	3%
Number of water supply zones	2	Percentage from ground sources	97%
Length of mains pipe (km)	11 km	Percentage from mixed sources	0%
Population served		Area of supply	
Population supplied	2,000	Cotswolds, Redbridge	
Number of local authorities	1		

Drinking water quality summary data

	Company figure			Industry average
	2015	2016	2017	2017
Overall drinking water quality*	100%	100%	99.64%	99.96%
Water treatment				
Process control index	N/A%	100%	%	99.99%
Disinfection index	N/A%	N/A%	N/A%	99.99%
Distribution systems				
Distribution maintenance index	100%	100%	100%	99.93%
Reservoir integrity index	N/A%	N/A%	N/A%	99.96%
Building water systems				
Parameters influenced by domestic water systems	100%	100%	98.61%	99.84%

Consumer contacts

	Company figure			Industry average
	2015	2016	2017	2017
Informing consumers				
Total number	2	5	5	1,791
Rate per 1,000 population	1.19	3.01	2.50	0.50
Acceptability of water to consumers				
Total number	4	0	5	3,125
Rate per 1,000 population	2.38	0.00	2.50	1.31
Complaints to the Drinking Water Inspectorate				
No consumers of Albion Water Limited directly contacted DWI in 2017.				

Note: Summary results for each company of tests for individual parameters are supplied on the DWI website at <http://www.dwi.gov.uk>

* Overall drinking water quality as represented by mean zonal compliance for 39 parameters.