

Explanatory Note

This paper contains a Memorandum of Understanding between the Drinking Water Inspectorate (DWI) and the Water Services Regulation Authority (Ofwat) and sets out the principles and values which underlie the relationship between the two parties.

This Memorandum is part of a series between each of the bodies who interact with the water industry; the Department for Environment, Food and Rural Affairs (Defra), the Welsh Assembly Government (WAG), the Drinking Water Inspectorate (DWI), the Water Services Regulation Authority (Ofwat) and the Environment Agency (EA). Each Memorandum in the series will be laid by the Secretary of State before Parliament.

The Memorandum is required under section 52(4) of the Water Act 2003 (the Water Act). The Water Act places a duty on the two parties to make arrangements with each other with a view to promoting:

- (a) co-operation and the exchange of information between each pair of them; and
- (b) the consistency of treatment of matters which affect both of them.

AGREEMENT ON PRINCIPLES

Introduction

1. This Memorandum of Understanding sets out the understanding of on the one hand The Drinking Water Inspectorate (DWI) and on the other, The Water Services Regulation Authority (Ofwat) of the principles that will underlie relations between them.
2. The Memorandum is required by section 52(4) of the Water Act 2003, to secure effective working arrangements between the parties. The Memorandum is not intended to cover every detailed aspect of the relationship between the parties. Rather it is a statement of principles which will guide relations between them to ensure sufficient arrangements are in place to enable them to discharge their respective responsibilities effectively and to avoid duplication of effort.
3. This Memorandum is not legally binding. It will serve as a working document which will be subject to review in the light of operational practice.
4. Throughout this Memorandum Ofwat and the DWI will be referred to collectively as 'we' and the expressions 'our' and 'us' will be used accordingly.

Review of Memoranda

5. This Memorandum may be amended at any time by agreement of both parties. In addition, this Memorandum will be reviewed at three yearly intervals and updated as necessary, in light of experience of its operation in practice.

Roles and Responsibilities

6. The DWI acts for and on behalf of the Secretary of State for Environment, Food and Rural Affairs and the National Assembly for Wales in fulfilling their statutory duties in respect of drinking water quality. Its principal function is to independently verify and where necessary enforce, that water companies are meeting their drinking water quality duties as set out in the Water Industry Act 1991 and the Water Supply (Water Quality) Regulations 2000¹ as amended in 2007.
7. Ofwat is the independent economic regulator of the water and sewerage industry in England and Wales. Ofwat is responsible for regulating the sectors, acting independently of the industry, government and other stakeholders, while working within the government policy framework.

¹ Water Supply (Water Quality) Regulations 2001 in Wales

Working Relationship

8. We will seek to build on the good working relationship that already exists between us by:

- Being open and constructive;
- working together at all levels, wherever appropriate;
- respecting each other's views, where different, ensuring proper understanding of the reasons for any such differences;
- having a "no surprises" policy, based on notifying each other well in advance where there is a likelihood of significant announcements and developments in policy;
- highlighting areas of interaction and setting out what each expects of the other;
- minimising duplication of activity wherever possible; and
- informing stakeholders about our relationship so as to reduce regulatory uncertainty.

Treatment of Matters of Common Interest

9. We are committed to the principle of good communication with each other on areas of mutual interest to avoid surprises. This will be done through regular liaison and regular discussion on relevant issues. The intention is not to constrain the discretion of either party but to allow each to make representations to the other in sufficient time for those representations to be considered.

10. Against this background, and, subject to the Freedom of Information Act 2000 and Environmental Information Regulations, and other constraints (e.g. commercially confidential or price sensitive matters) in confidence where necessary, we will:

- (i) brief one another as soon as practicable on relevant developments within our respective areas of responsibility, whenever possible prior to publication;
- (ii) give appropriate consideration to the other's views and explain where we do not agree.

11. We will invite each other to formal press conferences and other public events hosted by one, but of interest to both.

12. Where appropriate, we will liaise, involve and keep each other informed as necessary on the drafting of key documents where relevant to the other party's functions.

Exchange of Information

13. We will aim to minimise the burden placed on undertakers and licensed water suppliers (companies) in providing information to public authorities. We will aim to avoid duplication by sharing publication schedules and plans to collect information from companies. Where appropriate, we will consult each other before considering an approach to companies to determine whether the required information is already held in a suitable form by the other party.

14. Each party will provide information in its possession that may be reasonably requested by the other subject to necessary confidentiality constraints and safeguards and statutory bars on disclosure. We will, in line with Freedom of Information Act requirements and guidance included in this MoU on information provided in confidence, refer back to the originating party any requests for information we hold but did not collect and which we are aware is confidential in nature. Each party will make the other party aware of any significant disclosure it intends to make to a third party of any information it received from that other party.

Disputes

15. If there is a dispute about the interpretation and/or operation of the Memorandum which cannot be resolved between us at working level, the Chief Inspector of Drinking Water and the Chief Executive of Ofwat will discuss the matter and decide what action to take.

Publication of Memoranda

16. The Secretary of State will lay this and any revised memoranda before Parliament. Defra will also forward this and any revised memoranda to other parties covered by section 52(4) of the Water Act, the Consumer Council for Water and Water UK.

17. An up to date version of this Memorandum will be published on the DWI's website (www.dwi.gov.uk) and on Ofwat's website (www.ofwat.gov.uk). Hard copies will also be available on request from DWI enquiries on 020 7270 3370 and from Ofwat on 0121 625 1399.

Signed by:

[Jenni Colbourne]


..... for the Drinking Water Inspectorate

Date: 17/10/08

[Regina Finn]


.....for The Water Services Regulation
Authority

Date: 13/10/08

